ZEN
ZEN LAW PARTNERS

CLIENT DOCUMENT GUIDE FOR THE INITIAL ASSESSMENT

Documents to prepare for a malpractice assessment

If you believe you were harmed after medical treatment in Türkiye, this guide lists the documents that help with the initial assessment of your case.

Not all of these documents are required for the first application. You can apply with what you have; missing documents are addressed together after the initial assessment.

1. Medical records of the treatment

- Discharge summary (epikriz) and discharge report
- Surgery or procedure notes; anaesthesia records, if any
- Test and imaging results (X-ray, MRI, CT) and their reports
- Prescriptions and a list of the medicines you were given

2. Consent and information documents

- Informed consent forms you signed
- The treatment plan, price quote and information texts given to you before the treatment

3. Payment and contract documents

- Invoices, receipts and bank or card statements
- Your contract or package offer with the clinic or with an intermediary (health tourism) company
- Documents for travel and accommodation costs incurred because of the treatment

4. Correspondence

- Email, WhatsApp and social media messages with the clinic, the doctor or the intermediary company
- Make sure the date and the sender are visible in screenshots

5. Photographs and later treatment

- Photographs before and after the treatment (dated, if possible)
- Examination reports you later obtained from another doctor or hospital
- Records and invoices of corrective treatment or surgery

6. Identity and travel

- The identity page of your passport
- Documents showing your dates of entry to and exit from Türkiye (flight tickets, passport stamps)

When preparing the documents

- Keep the originals; a legible copy or photograph is enough.
- You can request records you do not have from the healthcare provider that treated you; we discuss together how to request them during the initial assessment.
- Send documents only to the firm's official channels: email addresses ending in @zenlawpartners.com and +90 532 050 04 19.

Applying

You can apply for an initial assessment through the form on our website or through our official contact channels.

- Initial assessment application
- Our official contact channels

Contact

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